GOAL 9:	Strengthen services which support governme	ent departments and the genera	al public					
Lead Person	Director, Information Technology							
Lead Institutions	Department of Information Technology							
Support Institutions	Ministry of Finance, Telephone Systems Unit,	e-Government Steerting Comn	nittee, Other Departmental	Agencies				
			Responsibility		Timeline			Estimated
Objectives	Key Activities	Inputs			2015 2016 20		2017	Cost
Green ICT - Promote making use of technology to operate efficiently while reducing amount of paper used	Roll out Docova Content Management system to all Ministries and Departments	Ugrade software, Consultant, Filing structure, Workflow, Personnel, Scanners	DoIT and Respective Departments	Deployment of Docova, Automation of document workflows, storage and search capabilities	√	√	√	Average Scanning - \$4,000 Mass Scanning - \$10,500
	Roll out of Same Time application to all Ministries and Departments	Licenses	DoIT and Respective Departments	Deployment of Same Time and ability to have video meetings from desktop	√	√	√	multimedia equipment - \$65.00/person
	Roll out of On-Line Meetings and Smart Cloud Notes	Change in License	DolT	Email Accounts hosted on Cloud, Larger storage capacity per User; User can self administer password, Online meetings to which persons on an external domain can attend	√	√		\$71,000 annual maintenance
	Develop ICT Guidelines Document	Operating Standards and Procedures	DoIT and Minsitry of Finance	ICT Usage Guidelines Document	√			\$0.00
	Contribute draft documents for consideration in ICT Legislation	ICT Policy Document	e-Government Steering Committee, TRC, A.G, Cabinet	ICT Legislation	√	√		\$0.00
Create a Common ICT infrastructure Standardize on key elements to facilitate sharing of hardware,	·Create Data Standards for common data elements, for example Last Name, First Name, date	Database Assessment	DoIT	Established Data Standards	√	✓		\$0.00
software and data resources	Estabish Centralized Data Hubs: People, Land and Companies	Identify complete database sets, export connections, subsystems, datamapping documentation	DoIT, Department Agencies, Applications consultant	Data Hubs: People, Land and Companies for use in programme development		√	√	\$ 15,000.00
	Review existing systems for data integrity and integration with Data Hubs	existing applications, programming	DoIT and Application Consultants	Integration of Cross Functional Systems		√	√	\$ 300,000.00
	Build future systems in light of the established Data Standards and interfacing with Data Hubs	Needs Requirements, Data Structure, Coding /Purchase and customization	DoIT and Respective Department	Integration of Cross Functional Systems		√	√	Cost will vary per Annual Work Plan and targeted system
End User Strategy - Devise ways in which users can access systems easily, securely and enable	Strategically deploy controller based Wi-Fi Access Points to facilitate access while maintaining high security	Equipment, Labour, Wi-Fi Signal Coverage Assessment, Access and User Policies	DoIT	Enhancement of Wi-Fi Network Coverage and management		√		\$950 per installation
operational efficiency	Create Web and Mobile Applications to faciliate capturing of data for field workers	Needs Analysis, Development Plan, Programmers, Mobile Equipment, Internet Access	DoIT / TSMU/ Department Agency	Development of Web and Mobile Applications		√	√	0.00

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			Responsibility	<u></u>	Timeline			Estimated
Objectives	Key Activities	Inputs Implementation Agency Outputs			2015 2016 20	2017	Cost	
	Enhance Internet infrastructure to adequately handle Web traffic	Equipment, Redundancy, Assessment of Traffic, bandwidth	DoIT/ TSMU	Adequate Internet infrastructure to support Web and e-Government initiatives and transactions	√	√	√	\$ 20,000.00
	Enhance Internet Offerings and ensure Wi-Fi Network Service through RADIUS	Firewall Access Policies,	DolT	Secured Acess of various users and mobile devices to the Wi-Fi	√	✓	√	\$ 15,000.00
interaction to government services Government services	Develop a Central and standardized Government web presence	Assessment of government services, development plan, Business System Analyst, development and content management software, Gateway, integrated backend systems	e-Government Steering Committee/ DoIT/ Contracted Agency/ Departmental Agencies	Central Government Website for Public	*	*		Phase 1 -Development and Content Management software - \$31,500 Phase 2 - Business Analysis for e- Payment and e-Services Consultancy - \$ 350,000
	Develop central resource for Employees to access information and interact with the Government	Assessment of government services, development plan, Business System Analyst, development and content management software, Gateway, integrated backend systems	e-Government Steering Committee/ DoIT/ Contracted Agency/ Departmental Agencies	Web Portal for Employees	√			\$10,000.00
	Maintain Government's Wide Area Network (WAN) infrastructure	Upgrade balance of 5.0Ghz Radios, Antennas, Switches, Colocation Agreements	DolT	99% Network connectivity and availabilty amongst all Government agencies across multiple islands	√	√		Upgrade \$750,000; \$55,000 additional for CCT co-location per annum
Reducing Foot Print - In the wake of shrinking budgets, and still facing high expectations, we need to find ways to reduce implimentation and maintenance costs, while still making	Impliment methodologies to make efficient use of Server resources	Assessments for Hardware, Storage and Virtualization, Equipment, Consultation, Revision of Policies	DoIT/ Contracted Agency/ MoF	Reduced Server Hardware, maintenance and costs	√	✓		\$970,000 for Hardware, Installation, Server Licenses, Training and Documentation
the required technology available	Impliment methodoliges to make cost efficient use Software Licencing	Assessments of Software utilization and requirements throughout the Service	DoIT	Adequate Licencing for Software within budgetary constraints	✓	√	√	\$0.00
	Consolidate Environments in JDE	Assessment, JDE Consultants, Implimentation Plan	DoIT/MoF/Department Agencies	Consolidate Environments in JDE, to facilitate better accountability, search and reporting capabilities	√	~		currently in discussion with Oracle representatives , however consultancy rate is \$180/hr plus per diem and travel

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	Transcry of Finance, Telephone Systems Offic,	C Covernment Steer ting comm	Responsibility	Agentics	Timeline			Estimated
Objectives	Key Activities	Inputs	Implementation Agency	Outputs	2015	2016	2017	Cost
Modernize Technology - as the	Upgrade Domain	Hardware, Server 2012	DolT	Upgraded Network Domain	2013 ✓	✓	2017	\$85,555.43 Gov per
Government's infrastructure is aging,	opprode Bornam	licenses, Training, Consultancy	5011	opproduct Network Bollian				annum for 3yrs; \$46,500
we need to upgrade key elements in		incenses, rrunnig, consumancy						Edu per annum
order to obtain increased								
functionality and maintain security of	Upgrade Desktops	Windows 7/8 Software,	DoIT	Upgraded Desktop operating		✓	✓	\$46,000 per annum for
data and systems		Deployment Tool, Training		environment				Education; \$85,690 for
·								Government
	WebCache	Configuation Parameters,	DoIT/Treasury	Payroll transmitted through Web	✓			\$0.00
		Training and Testing		Technology instead of Modem				
	Upgrade Standard Applications:							
	Microsoft Office	Office Software License,	DoIT	Microsoft Office 2010	✓	✓		\$320,000 divided in 3
		Deployment Tool, Training						annual payments over a
								3 year span
			D 17					Ć45 000 00
	Lotus Notes	Lotus Notes Software License,	DoIT	Enhanced email system		✓	✓	\$15,000.00
		Deployment Tool, Training						
	Traveler	Traveller Software License,	DoIT	Ability to access mail on the mobile	√			\$5,000.00
	Travelei	Deployment Tool, Training,	0011	Ability to access mail on the mobile	•			\$5,000.00
		Consultancy						
	JDEdwards	Software Licenses, Deployment	DolT	Enhanced features and capabilities		√	√	\$ 200,000.00
	JDEGWards	Tool, Training	DOIT	in JDE OneWorld				200,000.00
	DOCOVA	Software Licenses, Deployment	DolT	DOCOVA Content Management	√	✓		\$ 10,000.00
	DOCOVA	Tool, Training	DOIT	DOCOVA Content Management	•	'		3 10,000.00
	Nantan Anti-in-a	_	D-IT	Carrella a tha material and DC		✓		ć 450,000,00
	Norton Antivirus	Software Licenses, Deployment	ווסטו	Securing the network and PC		*		\$ 150,000.00
		Tool, Training		protection with Norton V12				
Strengthen Governance - Introduce	Configure and Deploy Inventory Management	Update P.O. configuration,	DoIT/MOF/Departmental	Inventory Management system to	✓	✓	✓	\$ 12,000.00
standardized or common systems	module in JDE	items listing, reorder points	Agencies	enhance accountability of				
that serve to increase accountability	Configuration and Double Fired Assets as adult in	Itana liakina waliotakia a and	D - IT / NOT / D	products		√	√	ć 42.000.00
and transparency		Items listing, valuation and	DoIT/MOF/Departmental	Accountability for Fixed Assets		*	•	\$ 12,000.00
	JDE	depreciation methology	Agencies	A				d 42,000,00
	Configure and Deploy Job Costing	jobs, cost, project plan	DoIT/MOF/Departmental	Accountability for Project costing		✓	√	\$ 12,000.00
	Management module in JDE		Agencies	and Management				4
	Further Deploy Absence Manager	Licenses, list of employees,	DoIT/MOF/Departmental	Self Service portal for Employee	√	✓	✓	\$10,000 to upgrade to
		entitlement, leave taken,	Agencies	and Employers to manage				550 users to exend
		current balances		absences				application to Finance,
								Premiers, DG, Governors
								Office, departments
								Office, departments

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·	Responsibility					Timelin	e	Estimated
Objectives	Key Activities	Inputs	Implementation Agency	Outputs	2015	2016	2017	Cost
•	Assist departments with computerization planning	Research, Technology Registry, Data sharing agreement, application development	DoIT/MOF/Departmental Agencies	Sharing of Data and Software resources and increased reporting capability across interdependant agencies	✓	√	√	\$0.00
	Conduct ITC Forum	Invitation, agenda, DoIT representative, Department's Technology representatives, meeting place	DoIT/Departmental Agencies	Common ITC projects and policies and more knowledgeable Civil Service	√	√	✓	\$0.00
Reduce Waste & Project Failure	Conduct analysis on Departments, initiated from requests for service, and include in budgetary exercise	User Requests, Assessment, Adequate Funding		Submission of Adequate Funding Requests to develop, or obtain, systems to meet operational requirements	✓	✓	√	\$0.00
	Conduct various IT based Training	Training Coordinator, Training Materials and Equipment	DoIT	I.T. Training Program	√	√	√	\$ 2,000.00
	Create relevant Manuals	Tech Writer, Procedures, Workflow, Applications	DoIT/Departmental Agencies	Manuals for Developed systems	√	√	√	\$ 10,000.00
	Compile Strategic & Operational Plan	ICT Plan, User feedback	DoIT/ITC Forum/ e- Government Steering Committee	Annual Work Plans	✓	✓	√	\$0.00
Competent and Motivated Workforce -	Disseminate revised Job Profiles to the staff	Meeting with Staff, Agreement	DoIT/MoF/HR	Agreed Job Profiles, Revised PMP Appraisals	√	✓	✓	\$0.00
	Research and send staff to required and relevant training for various focus areas	Training Courses, Funding	DoIT	Staff knowledgeable in focus area	√	✓	✓	\$ 20,000.00
	Create an adequate Working Environment; address mold issue in CAC office location and refurbish existing offices	Contractor, Tiles, Plan, Funding	DoIT/MoF/Facilities/ Contracted Agency	Healthier workplace environment	✓	✓		\$5,000.00
	Hire and retain an adequate and qualified workforce	Applicants and recruitment process, compensation package, training and development	DoIT/MoF/HR	Adequately staffed Department to provide the necessary computer services needed	√	V	√	\$0.00
	Annual Staff Retreat	Atmosphere for Staff and Operations development and recogniton	DoIT/MoF/HR	Adequately staffed Department to provide the necessary computer services needed	√	√	√	\$ 5,000.00
1	, amount of the rectical	- Coopinton	DOIT/WOT/TIN	Services fielded				

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Every government employee will have the option to					
get a copy of Microsoft Office to put on their					
personal computer at home, and self-Training at a					
small fee of approxiamately \$5.00					

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